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Dr. Lee's research areas include social media and Web 2.0, IT-enabled open collaboration and innovation, software development agility and complexity, distributed software teams, project management, open government, and technology adoption. His research has been published in MIS Quarterly, Journal of Management Information Systems, European Journal of Information Systems, Communications of the ACM, Information & Management, Information Technology and People, IEEE Pervasive Computing, and Journal of Information Technology Management. In addition, his articles have appeared in CIO magazine, IGM Business Review, IBM Center for the Business of Government monograph series, and American Society for Quality. He was the runner-up for the best paper award for OCIS division in Academy of Management Meeting in 2007.

Dr. Lee is a recipient of European Union's Erasmus Mundus Scholarship, UPS Scholarship, IBM research grants, Kogod Endowed Fellowship, Juran Fellow, and several teaching and research awards. He was a visiting professor at MIP Business School of Politecnico di Milano, Italy. Through various capacities, he has consulted and worked closely with senior IT executives from a number of organizations including 3M, A.G. Edwards, Amtrak, American Red Cross, Cargill, Computech, CSC Consulting, Department of Health and Human Services, Department of Homeland Security, Deloitte, Federal Aviation Administration, Freddie Mac, General Motors, Howard Hughes Medical Institute, IBM, LG CNS, Marriott, Medtronic, Northwest Airlines, Pillsbury, Samsung Electronics, Samsung SDS, SAP America, St. Paul Companies, and World Bank.